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Public Comments on Next Generation 911; Text-to-911; Next Generation 911 Applications:=====

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Comment: I am writing in regards to the FCC's proposed rule change for "Next Generation 911" requiring text message providers to make possible the sending of text messages to 911 centers capable of receiving such messages. I am a career firefighter/paramedic in NE Oregon and I see good and bad from this propose rule change and I will start with the positives. I believe that text message communication could enhance the accuracy of the information sent to dispatch assuming there are no typo's there would be less misunderstanding. If this service included the ability to send picture texts that could greatly aid in sending appropriate resources and letting first responders see what the emergency is prior to arrival. Negatives I see include the possibility of encouraging drivers to text and drive when they see and emergency rather than calling, a new syntax would need to be learned by dispatchers as many people who are avid texter's use unique abbreviations. So I see good and bad and think with proper education the good could out

weight the bad outweigh the bad.

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